React Web App – Decisioning Dashboard

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Level 4 Software Development

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# Glossary of Acronyms

Below is a series of Acronyms and terminology definitions that will be useful for understanding concepts throughout the project

## Acronyms

|  |  |  |
| --- | --- | --- |
| **Acronym** | **Name** | **Meaning** |
| MI | Management Information |  |
| UAT | User Acceptance Testing |  |
|  |  |  |
|  |  |  |
|  |  |  |
|  |  |  |
|  |  |  |

## Terminology

|  |  |
| --- | --- |
| **Term** | **Description** |
| Raw Data |  |
| Scorecard |  |
| Summary Data |  |
| CAIS |  |
|  |  |
|  |  |

# Introduction & Requirements

With my team being responsible for developing and maintaining our Credit Decisioning system, we require various kinds of Management Information (MI) and views of the data used by the platform (both in the aggregate and within individual applications). This is also important for monitoring the performance of the platform.

Today, we use various tools to monitor and report on the performance of the system e.g.:

* Ad-Hoc analysis done via querying a SQL Database
* Summarised Microsoft Excel Reports
* Microsoft Power BI reports
* Manually extracting and reviewing raw data (typically via SQL)

All these tools are useful for their specific purposes but what they don’t do is give us a presentable view of the low-level data used in making a decision on an application. We could license other software for this purpose e.g. the Credit Bureau providers Experian, TransUnion and Equifax all provide software to present the data they hold on an applicant. These however require software licenses to be purchased. I believe we could use the React Framework to build a similar tool that would be more bespoke to our business needs.

## Project Description

Using the React Javascript Framework, design and develop a simple Web Application to:

1. Leverage the Java Decisioning Application I developed in a previous project & it’s logged output (Link: [GitHub - Java Credit Decisioning Program](https://github.com/btr6566/qam1_java_decisioning_app))
2. Display a list of recent applications made to the Credit Decisioning system
3. Allow a user to click on a specific application to view the data used for it in more detail
4. Provide reference material for the data definitions of the data used (i.e. a Data Dictionary function)
5. Provide some high level dashboards on applications volumes

## Acceptance Criteria

1. Wireframe of the design of the website is provided
2. Final product aligns to the wireframe
3. Intuitive user interface created & evidenced via feedback from technical & non-technical stakeholders
4. The web app is able to query a database where logs from the Decisioning program/software are retained
5. Low level detail of the data used in the application, including:
   1. Data used for running Scorecards + their results
   2. Summary data on an applicants Credit file
   3. Raw data used to create the above summary data

# Summary of Stakeholders Involved

Below is a summary of the Stakeholders I engaged for support and feedback as I developed the project, along with the communication methods involved:

* **F** = Face to Face
* **IM** = Instant Messaging via Microsoft Teams
* **C** = Call via Microsoft Teams
* **E** = Email

|  |  |  |
| --- | --- | --- |
| **Stakeholder** | **Methods** | **Input** |
| Credit Systems | **F, IM, C** | * Sign-off for project with Line Manager |
| Credit Risk Strategy |  | * Details on what views exist in other tools today |
| IT Test Team | **E, IM** | * Consulted for advice on how to go about testing the application   + Asked for volunteers to help conduct UAT Testing |
|  | **IM** |  |

# Design

To give myself a starting point, I referred to the Software Development Life Cycle, which as “design” as a key starting point for build a piece of software (Amazon AWS, 2024).

I needed a design to work towards before starting the coding of my web app. To do this, I started with a draft wireframe and then expanded upon it with a 2nd iteration.

## Initial Draft for page template

To keep a simple process to start, I drew a basic template on a white board for that I had in mind for a “home” page:

A white board with a drawing on it

Description automatically generated

Figure 1- Initial draft Wireframe drawn on Whiteboard

Doing this simple approach gave me a way to get a starting point for what I wanted the layout of my application to look like, without having to decide on specific details (like styling).

## Figma Wireframe

The whiteboard draft was useful to get a foundation, but I wanted to go into a little more detail before I started creating the React Application. This meant I needed a more detailed wireframe.

Figma is a solution I was familiar with, as our internal Marketing team has shared wireframes they’ve created for internal projects with me previously in the past. I believed this made it a good tool to look at for developing my wireframe into something ready for development.

Below is what I created for the Home page:

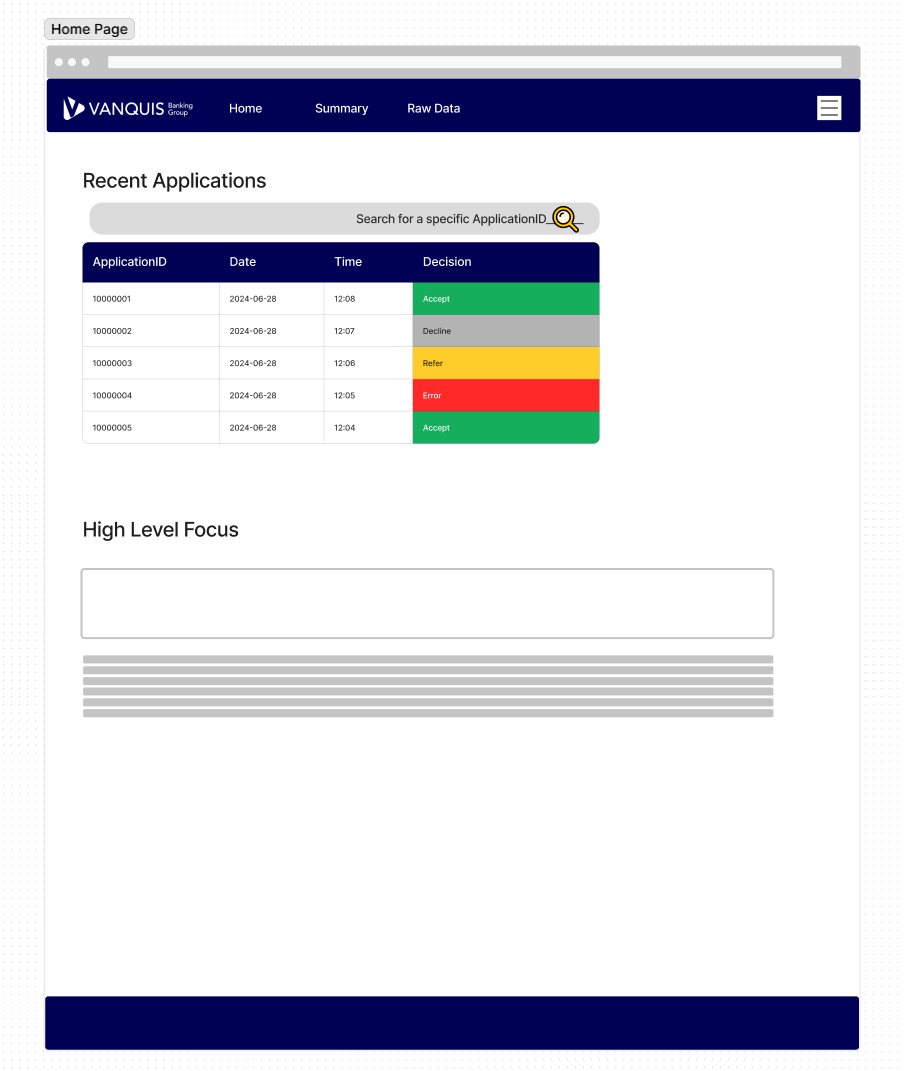


Figure 2 - Figma Wireframe of a Home Page for the React app

# Implementation / Development

## Initial setup of the React application

## Setting up Dependencies

* React-Router-dom

A screen shot of a computer

Description automatically generated

* MSSQL

A computer screen with white text

Description automatically generated

Missing:

A computer screen shot of a black screen

Description automatically generated

Fixed via (Stack Overflow, 2024).

## NPM Audit – Addressing Dependency vulnerabilities

A screenshot of a computer program

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Figure 3- Output of npm audit command, showing a list of known vulnerabilities which could compromise the application

A screenshot of a computer program

Description automatically generated

Figure 4 - Output of npm audit fix command, showing that breaking changes would be needed to fix the identified vulnerabilities

## Backend – for supporting functionality

Some of the requirements I set required a full backend to be created to implement the functionality required. This included:

* Ability to connect to a database to retrieve application data (an Azure SQL Server Database specifically was used in the project)
* Searching an External file for definitions of data variables

### Why one was required

Initially I tried importing the “**mssql**” package directly into the React component to meet the 1st use case of connecting to a database to retrieve application data. When doing that however, I faced 26 compiler errors in React. These came about purely from importing the library for use:

A screenshot of a computer program

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Figure 5- Importing "mssql" into a React Component called "Home.jsx"

A screenshot of a computer program

Description automatically generated

Figure 6- Compile error from importing the "mssql" library

One thing I didn’t understand was what this “**Polyfill**” concept the error messages referred to. That felt like the 1st step to resolving the error, so I did some quick research. I found that **Polyfills** are pieces of code to provide modern functionality to older browsers, at the expense of functionality and performance (Mozilla, 2024). From the context of the error message, I can see that this means that the “crypto” module mentioned in the error message is no longer automatically included, so creating a **polyfill** is necessary to resolve.

Attempting to create one of these polyfills did not resolve my issue. From further research I concluded that it would be significantly easier to set up a back-end application that the main React application could call over HTTP e.g. via the fetch method. This allows offloading complex logic into a separate app and avoids the need for complicated polyfill logic.

### Backend Set up in Node.js

After some trial and error, I came to think that it would be easiest (to develop and maintain) a separate Node.js backend and use HTTP calls within the main React application to get the necessary data. That creates a clear distinction between front-end and back-end, plus means they can be maintained separately.

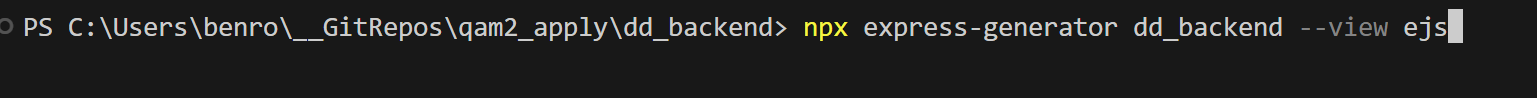


Figure 7 - Initialising an Express app based on a templete

A computer screen shot of a program

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A computer screen shot of a black screen

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Figure 8 - Install http-errors dependency

### SQL - Search for Recent Applications

### SQL - Search for external Credit File data

### JS - Lookup Variable definitions

## Personal Data (PII) Protection

~~This access management configuration can also be used for another purpose: protecting Personal Data (PII). Credit Decisioning Systems like this must collect personal data to be able to conduct a credit search on a person e.g. Experian’s DelphiSelect API requires at least:~~

* ~~Full name of the person in question~~
* ~~Date of Birth~~
* ~~At least the current address of the person in question~~
* ~~Previous addresses are also often needed if the person in question has resided at their current address for less than 3 years~~

~~(Experian, 2024)~~

~~Each of these Data Points are protected under the UK's Data Protection Act 2018, which also codifies the GDPR into UK Law (Data Protection Act, 2018). The program is currently collecting the Full Name of the user as a starting point to allow a full API integration in future. This means the program must be mindful of Data Protection/GDPR requirements.~~

~~Using a SQL databases within the program creates the risk of SQL Injection, where malicious input into the program can lead to arbitrary execution e.g. a user passes in a SQL command instead of a name (W3Schools, 2024). This is where the SELECT and INSERT permissions assigned above come into effect. The Full Name collected in the application is only saved to the “dbo.JavaDecisioningHistory” , which the integration user only has INSERT permissions on. This prevents a malicious user from entering a query to retrieve data from this table, as the database permissions will result in the query being rejected.~~

~~The only other permission the Integration User has been granted is the SELECT permission on the “Delphi.VW\_DelphiPremiumValueData” and the “Delphi.VW\_DelphiSummaryData” views. These are the only other views required by the program, so by limiting the access like this the possibility of risk incurred by SQL Injection is minimised and therefore acts as a control to protect Personal Data.~~

## Front End - React

### Top Navigation Bar

A screenshot of a computer

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Figure 9-Top Bar Navigation for all pages on the application

A screenshot of a computer program

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Figure 10 - CSS code used to make the Top Navigation bar scroll with the user

A screen shot of a computer program

Description automatically generated

Figure 11- Applying CSS for the Navigation Bar

A screenshot of a computer

Description automatically generated

Figure 12 - Top Bar Navigation scrolls with user

### Side Bar Navigation for longer pages

### 1st Feedback

A screenshot of a computer

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### Data – Decoding for Business Users

* Cais transformations

# Final Tech Stack

# Deployment

## Hosting in Azure Static Web App

One thing I want to do to allow testing of the application is to make it available to other users. To do this though, I needed a way to deploy the application.

I already had a Visual Studio Professional subscription (which has monthly Azure credits) from my employer, so this was my 1st idea for a hosting solution. I came across the Static Web App resources, which would allow me to link to the GitHub repository directly. Shown below is how I configured this:

A screenshot of a computer

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Figure 13 - Setting up an Azure Static Web App to host the React application

A screenshot of a web application

Description automatically generated

A screenshot of a computer

Description automatically generated

A screenshot of a computer

Description automatically generated

After the deployment, I tried using the default URL Azure provided to see if I could access the application. This was successful:

A screen shot of a computer

Description automatically generated

Figure 14 - The React App home page as deployed to the Azure Static Web App

## Confirming access

I needed to know if this deployed application was accessible by other users. To confirm this I asked one of my colleagues (referred to as MO in the screenshot below) to try accessing the link and confirm what they see. This was successful:

A screenshot of a chat

Description automatically generated

Figure 15 - Confirmation a user can access the deployed React App

# Testing

## UAT – Gathering user feedback

## Review with Employer

# Final Application

# Conclusions

## Project Outcome

## Future Additions

# References

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# Appendix

## Initial Backend attempt, with React & Node.JS using concurrently

The “mssql” module I need to connect my React application to an Azure SQL Database is a Node.js module, so I needed to create a Node backend to be able to make use of this. I follows I guide from (Barger, R, 2021) to do this.

For this to work, I required the “express” module, so used npm to ensure that was available:A screen shot of a computer program

Description automatically generated

This worked on my local machine. However it did not when I deployed to my Azure host. Rather then debug this, I thought it would be easier to implement a separate Node.js server and access as an HTTP call in the React Application.

## Learning Criteria

S2 - Develop effective user interfaces

S8 - Create simple software designs to effectively communicate understanding of the program

B10 - Committed to continued professional development

B4 - Works collaboratively with a wide range of people in different roles, internally and externally, with a positive attitude to inclusion and diversity

B7 - Communicates effectively in a variety of situations to both a technical and non- technical audience

B5 - Acts with integrity with respect to ethical, legal and regulatory ensuring the protection of personal data, safety and security

B1 - Works independently and takes responsibility. For example, has a disciplined and responsible approach to risk, and stays motivated and commited when facing challenges

B6 - Shows initiative for solving problems within their own remit, being resourceful when faced with a problem to solve

B8 - Shows curiosity to the business context in which the solution will be used, displaying an inquisitive approach to solving the problem. This includes the curiosity to explore new opportunities, and techniques; the tenacity to improve methods and maximise performance of the solution; and creativity in their approach to solutions

B9 - Demonstrates creativity and tenacity in their approach to solutions and the methods used to come to a solution, for example sees the task through to the end by devising new solutions and despite obstacles and problems along the way